



# Preprocess Design & Performance Improvement

## COURSE DESCRIPTION

This course helps delegates to understand the basic of process design and analysis and how to develop a systematic approach to performance improvement as applied to all aspects of business processes.

## Course Outline

- Understand systems management -what is it? Why use it? Where do business processes fit in?
- Analyze business processes, process modeling (specifying, defining and mapping processes) and process measurement.
- Perform improvement techniques in terms of working smarter and attacking waste.
- Unleash your organization's most value asset the creativity, experience and expertise of personnel operating your business processes

## Learning Outcome

- Understand systems management- what is it? why use it? Where do business processes fit in?
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## Who Should Attend

- *Directors ,managers ,process owners, quality practitioners and consultants committed to improving business processes.*

**COURSE DURATION:** 3 Days

**TRAINING HOURS:** 12 hrs

**MINIMUM NO. OF TRAINEES:** 15

**LANGUAGE :** English

