

Quality Circles

COURSE DESCRIPTION

Quality Circle builds up quality culture in the organization by involving all employees in continual improvement process focuses on small improvements in day to day basis. Management coordinate and facilitate the activities of Quality Circle. To enhance the effectiveness of Quality Circle, one middle management person should act as a facilitator for each Quality Circle. It is a great tool to motivate and empower employees at shop floor.

COURSE OUTLINE

- Origin and objectives of QC
- 10 elements of successful QC
- Infrastructure set up for QC
- Roles of coordinator, facilitator, leader and team members
- How to conduct QC meetings?
- QC and personal growth
- Problem solving tools and methodology
- Identification of problem
- Prioritisation of problem
- Defining problem
- Analysis of problem
- Identification of root causes
- Developing solution
- Resistance management
- Implementation of solution
- Benefit validation
- Follow up and review
- Evaluation criteria of QCFI for national and international competitions
- Workshop
- Case studies

LEARNING OUTCOMES

- How to set up infrastructure for Quality Circle
- How to get commitment from management and employees
- How to involve employees in continual improvement process
- How to select QC projects How to conduct QC meetings
- What is the QC problem solving methodology
- How to validate the benefits and sustain it
- What are the criteria of evaluation to Participate in national and international competitions
- How the initiative is deployed in other organizations

COURSE DURATION: 3 Days

TRAINING HOURS: 12 hrs

MINIMUM NO. OF TRAINEES: 15

LANGUAGE : English



Who Should Attend

- Managers, Process Engineers, change agents, Lean Six Sigma practitioners, people at shop floor or others that desire an understanding of Quality Circle Methodology?