



Reengineering

COURSE DESCRIPTION

Business process reengineering (BPR) improves productivity through redesign, innovation and the enabling power of modern technology. A rapidly changing in business environment, organizations are under pressure to effect dramatic performance improvements.

BPR enable organization to realize quality improvements in operation, system capability, functionality, performance, lower cost, risk and Better use of existing staff.

This course presents a detailed framework within which reengineering and redesign efforts can occur and learn How to Maximize customer satisfaction by matching process design to customer needs.

You will gain the critical skills needed to implement BPR within your organization. It provides a use case-driven approach utilizing proven tools and techniques for reengineering key elements of your business.

The involvement of trainees in the open discussions, case studies on various aspects associated with the authentication of Reengineering and Ensure best practice through the application of business patterns

COURSE OUTLINE

BPR Concepts

- BPR Definition
- Process Concepts
- System Thinking and Dynamics
- The Evolution of BPR
- BPR Case Study

Process Redesign

- Restructuring and Reconfiguration
- Changing Information Flows Around The Process
- Changing Knowledge Management Around The Process
- Steps to the implementation of processes according to their nature
- Characteristics of multiple operations
- Combination of central and decentralized
- Reconsider the ways and methods of work

BP Modeling and Analysis

- Understanding BPR Modeling and Analysis Method
- Redesign Sample Process

Organizing For Success, The Reengineering Team Structure

- Who Should Be Members of Reengineering Team?
- Steering Committee

BPR Coordinator

- The relationship between parties of BPR
- How leader practice BPR
- How is the selection of external members
- The Responsibility Matrix For Team Member

The Seven Keys to Successful Reengineering

- Breaking The Barriers to Successful Reengineering
- Visual Presentation of The Process
- The allocation of specific resources for the application of BPR
- Complete focus on the design processes
- Process Mapping Versus Task Mapping Versus Functional Mapping
- Reengineering Thinking Tools
- Moving Form Deductive Analytic Problem Solving to Inductive Thinking

The Role of Information Technology in BPR

- Enabling Technologies For Shared Database, Expert Systems and Networks
- Strategies and Methods For BPR

Who Should Attend

- *Business analysts, systems analysts and those who lead or participate in projects that involve simplifying, improving, restructuring, modeling or reengineering key business processes*
- *Senior executives responsible for reengineering, members of the reengineering team, directors of information technology.*
- *Business unit managers, organization and methods managers, corporate planners and quality assurance managers who want to learn about reengineering.*

COURSE DURATION: 3 Days

TRAINING HOURS: 15 hrs

FEES/TRAINEE: 450\$

MINIMUM NO. OF TRAINEES: 15

LANGUAGE : English / Arabic

