

IRCA Certified ISO 9001:2015 Auditor/Lead Auditor Training course (Quality Management Systems) #A18108

Course Description

This course is fully compliant with the ISO 9001 requirements and expectations and covers techniques and skills for auditing leadership and management, strategic issues, context, risk, opportunity, knowledge, etc. Delegates will know how Quality Management System (QMS) provides organizations with a systematic approach to management systems improvements. This course qualifies auditors to the IRCA certification requirements.

What you will learn?

By the end of this course you will be able to:

- ✓ Understand the ISO 9000 family of standards.
- ✓ Learn the process approach and how it impacts auditing practices.
- ✓ Learn how to audit requirements of ISO 9001 standard and the auditor's role in the process.
- ✓ Plan and manage a process based audit considering: resources and timing, use of checklists, selection of audit teams.
- ✓ Gain audit skills and learn techniques for: evaluating, auditing findings, communicating and presenting audit reports.
- ✓ Identify and write nonconformity statements with insight of proposed corrective actions.
- ✓ Undertake audit follow-up activities.

Requirements for Successful Completion

To succeed this course, delegates must:

- ✓ Succeed the continual assessment throughout the 5 days course duration and achieve success rate of the written examination.

Certificate

- ✓ Delegates shall be awarded a certificate of successful completion for passing the written examination and the continual assessment.
- ✓ Non Successful delegates shall receive a certificate of attendance.

Course Materials & Styles

- ✓ Delegates receive comprehensive course manuals with reference materials for the ISO 9001 standard.
- ✓ Delegates will be exposed to:
 - Group work activities, practical skills development exercises, workshops, role plays, and interactive discussion groups

Who should attend?

- ✓ Those who are seeking IRCA certification provisional auditor, lead auditor or internal auditor.
- ✓ Individuals responsible for implementing the ISO 9001 standard.
- ✓ Individuals interested in conducting first-party, second-party and third-party audits.
- ✓ Management representatives, Quality managers and Consultants.

Prerequisite:

Delegates must have the following prior knowledge:

a) Management systems

- The Plan, Do, Check, Act (PDCA) cycle
- The core elements of a management system and the interrelationship between top management responsibility, policy, objectives, planning, implementation, measurement, review and continuous improvement.

b) Quality management

- The fundamental concepts and the seven quality management principles
- The relationship between quality management and customer satisfaction.

c) ISO 9001

- The requirements of ISO 9001, by completing an IRCA certified QMS foundation Training course or equivalent.

