

Added Value for Candidates Working in the Field of Health Care

Upon completion of the Master of Quality Management candidates will be able to:	Green Belt Lean Six Sigma	Lead Auditor ISO 9001	Auditor/Lead Auditor OHSAS 18001	Bronze Lean Enterprise Certificate	Auditor/Lead Auditor ISO 27001	Business Continuity	Auditor/Lead Auditor ISO 14001	Risk Management (ISO 31000)	NEBOSH	Certified Professional Healthcare Quality CPHQ	Occupational Safety & Health Standards (OSHA)	Social Responsibility (ISO 26000)
1. Assess the current status of operations and activities in hospitals.	✓	✓		✓		✓				✓		
2. Interpret, implement, and review the requirements of different international standards.		✓	✓			✓	✓	✓		✓	✓	
3. Identify the root causes of the problems and identify potential opportunities for improvement.		✓				✓				✓		
4. Monitor and evaluate the current status of operations and activities in hospitals.		✓				✓				✓		
5. Analysis of factors affecting the performance of activities and operations in hospitals using qualitative and quantitative tools.	✓	✓		✓								
6. Identification of key performance indicators to measure the effectiveness of hospital management system.		✓				✓				✓		
7. Identify corrective and preventive actions for the problems that related to the processes and how to follow them.		✓				✓				✓		
8. Reduce errors in the examination, diagnosis, or treatment .	✓	✓				✓				✓		
9. Reduce errors caused by data transfer.	✓				✓							
10. Reduce errors in operational procedures for hospitals.		✓		✓		✓				✓		
11. Reduce operational costs related to the wrong management of data by automated applications.					✓							
12. Develop effective plans for audit and writing reports of non-conformities.		✓	✓			✓	✓			✓		
13. Ensure the stability of performance and continuous improvement.	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	

