

Quality Management Diploma

Introduction

This diploma aims to provide delegates with enough knowledge to understand aspects of quality as well as principles of management needed for the contemporary business market. Furthermore, this diploma through its courses targets to equip delegates with potential attributes deemed necessary for the workplace.

Diploma Outcomes

Upon completion of this diploma delegates will be able to:

- ✦ Understand quality management principles and concepts.
- ✦ Select and choose among the different quality management tools and techniques to solve a problem and take suitable decisions.
- ✦ Gain leadership skills and learn techniques and tools that will accelerate the knowledge base and skill level of the new project manager.
- ✦ Provide the delegate with a resource-based view of the firm and an understanding of organizational analysis, business models and value chain analysis to assess a company's strengths and weaknesses and to identify core

Target Audience

- ✦ This Diploma is targeting individuals working in the field of quality, management, quality assurance, and quality control.
- ✦ The diploma can be of interest for anyone looking to start a career in the quality sector.

Certifications

By the end of the program the delegates will gain the following certificate:

- ✦ Diploma certificate (after fulfilling the program requirements).

Diploma Duration

- ✘ 1 year.
- ✘ Maximum period to finish 2 years.

Venue

- ✘ Classes and examinations will be held on weekdays evenings OR weekends.
- ✘ Classes and examinations will be at Productivity and quality institute or customer site (upon agreement).

Requirements

- ✘ To register for the professional diploma in quality management, the delegates must satisfy all the following conditions:
 1. Hold a university graduate degree from an accredited university or institute.
 2. A university degree of "Pass" or equivalent from an accredited university or institute.

Program

- ✘ Each subject is divided into 12 lectures over 12 weeks.
- ✘ A final exam will take place on the 13th week.
- ✘ Classes and examinations will be held either on week days evenings or weekends at the Productivity and Quality Institute in Ganaklees.
- ✘ The Diploma consists of a total of 12 credit hours, each lecture lasts for 4 hours including breaks divided as follows:

The descriptions of the two semesters are as follows:

Semester One		
Code	Title	Credit
FSQ121	Fundamentals of Statistical Quality Improvement	3 Hrs
FLSS11	Fundamentals of Lean Six Sigma	3 Hrs
QP13	Quality Planning	3 Hrs

Semester Two		
Code	Title	Credit
MQAS12	Modern Quality Assurance Standards	3 Hrs
PQM22	Principles of Quality Management	3 Hrs
PM23	Project Management	3 Hrs

