



Course description

Learn the concepts of ISO 9001:2008 and how the standard can become a valuable part of your business management system. Through an exciting accelerated learning approach, you will be able to follow the stages in a live audit, including simulated audit interviews and role plays. This course provides an understanding and knowledge of auditing quality management systems to third party standards. This course is certified by IRCA (The International Register of certified auditors) and meets the training requirements seeking registrations as an auditor under the IRCA Auditor Registration scheme.

What you will learn?

- By the end of this course you will be able to:
- 1-Understand the ISO 9000 family of standards.
 - 2-Learn the process approach and how it impacts auditing practices.
 - 3-Learn how to audit requirements of ISO 9001 standard and the auditor's role in the process.
 - 4-Plan and manage a process based audit considering: resources and timing, use of checklists, selection of audit teams.
 - 5-Gain audit skills and learn techniques for: evaluating, auditing, findings, communicating and presenting audit reports.
 - 6-Identify and write nonconformity statements with insight of proposal corrective actions.
 - 7-Undertake audit follow-up activities.

Language: English / Arabic

Tutor: IRCA Certified tutor

Prerequisite:

A pre-course exercise to be answered by the delegates and turned in prior to or at the beginning of the course is required to demonstrate understanding of the ISO 9001:2008 Standard.

For more information please don't hesitate to contact us:

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Course materials & styles

Delegates receive comprehensive course manuals with reference materials, the ISO 9001: 2008 and ISO 19011: 2002 standard for the guidelines for quality and/or Environmental management system auditing.

Delegates will experience accelerated learning through: Group work activities, practical skills development exercises, workshops and role plays.

Who should attend?

- 1-Those who are seeking IRCA certification provisional auditor, lead auditor or business improvement auditor.
- 2-Anyone who needs to learn about ISO 9001:2008 in order to audit an ISO 9001:2008 QMS.
- 3-Individuals responsible for implementing the ISO 9001 series of standards.
- 4-Individuals interested in conducting first-party, second-party and third-party audits.
- 5-Management representatives, Quality-managers, Engineers, and Consultants.

Requirements for Successful

To Succeed this course, delegates must:

- Succeed the continual assessment throughout the 5 days course duration.
- Achieve success rate of the written examination.

Certificate

- successful delegates shall be awarded a certificate of successful completion for passing the written examination and the continual assessment
- Attendees shall receive a certificate of attendance

